

INSULATION INSTALLATION FACT SHEET

IF YOU ARE LOOKING TO HAVE INSULATION INSTALLED

- 1. If your house was constructed before 1986, it is advisable that prior to installing insulation you have the electrical wiring inspected as the wiring may not be rated for insulation and may require upgrading.**

Note: If your house was built around 1986 have you thought to check for the following :

- **Do you have rewirable fuses (porcelain)?**
- **Do you have an RCD (safety switch)? if not you may need one before any work can be done.**

If you have noticed any of the above we recommend you contact a Master Electrician to ensure you safety.

- 2. Should an insulation installation company call over the phone, you should:**

- Request that you want them to visit you at home to give you a written quotation.
- It is now a Government requirement that you obtain two (2) in house quotations

- 3. When they attend site to quote, ask the following questions;**

- What is your recommended product for my home, and why is it the right product?
- If you are installing Foil Based Insulation how do you intend fixing it in place (staples)?
PLEASE NOTE STAPLES HAVE NOW BEEN BANNED FROM USE IN ANY WAY.
If they say staples, do not proceed with the installation.
- Do you have a technical data sheet detailing the "R" rating (the higher the "R" rating, the better the level of insulation) of the product? It must be "R3" or better to satisfy the requirements of the rebate scheme.
If they don't have a technical data sheet, request the manufacturers website details to check the product yourself, or request a different product.
- When you are installing insulation, do you turn the power off at the mains, and what other safety measures do you take?

If they can't clearly state their safety procedures, do not proceed with the installation.

- What do you intend to do about recessed down lights? Do you install covers, and if so, do you have a sample?
Demand to see a sample as Down light covers are now mandatory and you must ensure the sample provided is designed for the purpose. If they state they will look into it, or don't give you a clear answer, do not proceed with the installation.
- Once they have measured your premises and you have been given the area of your ceiling space on a written quotation, refer to the Federal Government Rebate Pricing Guide to ensure accuracy of the quote (remember, it's your tax dollar).
<http://www.environment.gov.au/energyefficiency/insulation/homeowners/guidelines.html#five>
- Do you arrange an electrical inspection after the installation of the insulation?
This should be done to ensure a safe installation. For all types of insulation this will check the light fittings. For Foil Based Insulation a full electrical inspection and test is required, and will this be included in the price.
- Please do not sign the completion paperwork until you are satisfied the installation is complete and are satisfied it is a safe installation.

IF YOU HAVE ALREADY HAD INSULATION INSTALLED

- 1. If you have concerns about the insulation "DON'T ENTER THE CEILING" unless you have a Master Electrician inspect it.**
- 2. Safety switches only provide protection on certain circuit. Mains Cables, Stove, Lighting and Hot Water circuits are usually not protected.**
- 3. It is recommended that you get a Master Electrician to inspect and ensure you and your family are safe.**
- 4. Got to www.masterelectricians.com.au to book a Foil Insulation Safety Test with a Master Electrician.**